



# **Velocity@OCBCNISP**

## ***Quick Start Guide***

Help and Support

Call OCBC NISP 1500-999 or HP 66-999 (#2 Business Banking Services)

Monday to Friday 08.00 – 19.00 (Jakarta Time)

Saturday 08.00 – 12.00 (Jakarta Time)

[clientservices@ocbcnisp.com](mailto:clientservices@ocbcnisp.com)

# Getting Started on Velocity@ocbcnisp

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1

The new URL to log in to Velocity@ocbcnisp is

<https://newvelocity.ocbcnisp.com>

Login to your Account

ORGANISATION ID...

USER ID...

PASSWORD...

Login

Organisation ID

User ID

Password

## Log In Sequence

Enter your **Organisation ID**, **User ID** and **Password** (case sensitive) in the login box as indicated in the PIN/Password Mailer

Change Password

CASECASE

USER1

Current Password

New Password

Confirm New Password

Login Back

New users of Velocity@ocbcnisp need to change the given password

- Enter you **Current Password** (as indicated in the PIN/Password Mailer)
- Enter a **New Password\***
- To confirm, re-enter your new password in **Confirm New Password** field
- Click Login

*\*Password must be 12-characters alphanumeric (at least one uppercase letter, one lowercase letter, and numbers). The password is case sensitive.*

**2** Once you have successfully changed your password, the Velocity@ocbcnisp Homepage will be displayed

**Dashboard** (Account Balance Snapshot): Shows summary of Account Balance and Transactions. Available Balance: IDR 201,896,231,112.07. Ledger Balance: IDR 201,896,231,112.07.

**Notification Board**: Shows latest information from OCBC NISP. Messages/Reminders table:

Date	Messages / Reminders	Source / Owner
03/12/2015	PERUBAHAN BIAYA TRANSAKSI RTGS	DOMAIN
03/12/2015	LIBUR NASIONAL 9 DES 2015	DOMAIN

**Task List** (Transactions - Manual): Shows status of transactions: 0 saved, 0 pending, 0 in progress, 0 completed, 0 suspected, 0 rejected, 0 cancelled, 0 deleted. Note: There is no record found.

**Future Dated Transactions** (Next 3 Days): Shows list of future transaction. Note: Sorry, there is no record found.

**Currency Information**: Shows list of currency information table:

Currency	Buy	Sell
*AL	320.0000000	396.0000000
AUD	9,019.0000000	9,509.0000000
CAD	9,048.0678605	9,348.4419263

**3** Viewing Account Balance

**Dashboard** (Account Balance Snapshot): Shows the account selection dropdown menu. Callout: Choose which account to be viewed from the Account Balance Snapshot.

**Dashboard** (Account Balance Snapshot): Shows the refresh button (circular arrow icon). Callout: Click refresh button to get the latest balance of each account.

The balance information will contain:

- Available Balance, effective balance that can be used by customer
- Ledger Balance, overall balance (including balance on hold)

The minimum specifications to use Velocity@ocbcnisp are:

- **For OS Windows (XP, 7 and 8)**

- Browser : IE 10, Firefox 3\*, Chrome 4\*
- Java : Java 1.6
- Acrobat Reader : All version

- **For OS Mac (Leopard and Above)**

- Browser : Safari 5x & Firefox 3\*
- Java : Java 1.6
- Acrobat Reader : All version

- **For iOS**

- Browser : Safari 5x, Firefox 3\*, Opera 36
- Java : Java 1.6
- Acrobat Reader : All version

- **For Android**

- Browser : Firefox 3\* & Chrome 4\*
- Java : Java 1.6
- Acrobat Reader : All version