

Velocity@OCBCNISP *Quick Start Guide*

Help and Support

Call OCBC NISP 1500-999 or HP 66-999 (#2 Business Banking Services)
Monday to Friday 08.00 – 19.00 (Jakarta Time)
Saturday 08.00 – 12.00 (Jakarta Time)
clientservices@ocbcnisp.com

Getting Started on Velocity@ocbcnisp



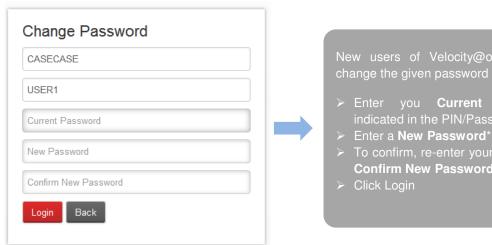
The new URL to log in to Velocity@ocbcnisp is

https://newvelocity.ocbcnisp.com



Log In Sequence

Enter your Organisation ID, User ID and Password (case sensitive) in the login box as indicated in the PIN/ Password Mailer



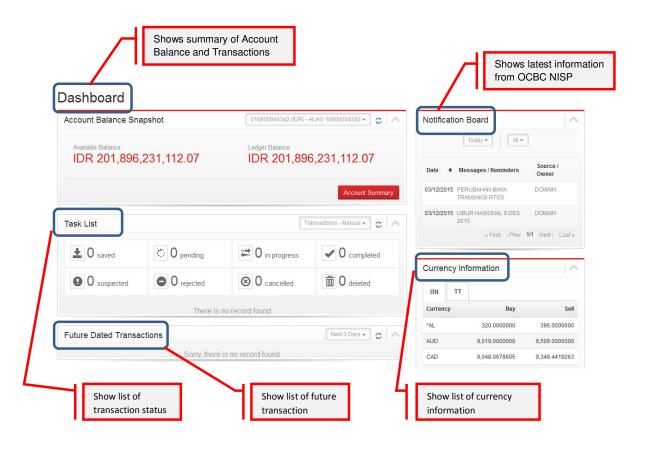
*Password must be 12-characters alphanumeric (at least one uppercase letter, one lowercase letter, and numbers). The password is case sensitive.

New users of Velocity@ocbcnisp need to

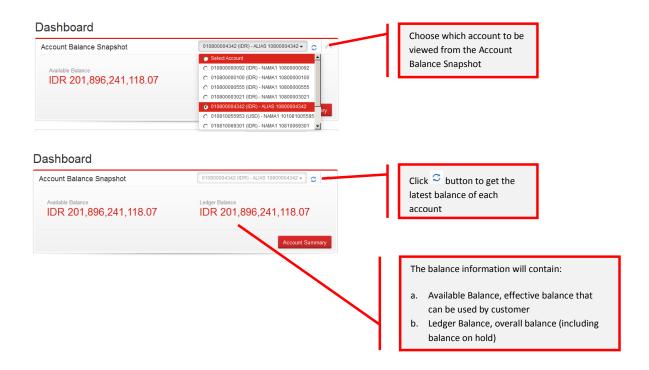
- > Enter you Current Password (as indicated in the PIN/Password Mailer)
- Confirm New Password field

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Once you have successfully changed your password, the Velocity@ocbcnisp Homepage will be displayed



Viewing Account Balance



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Minimum Specification and Requirement

The minimum specifications to use Velocity@ocbcnisp are:

For OS Windows (XP, 7 and 8)

Browser : IE 10, Firefox 3*, Chrome 4*

Java : Java 1.6Acrobat Reader : All version

• For OS Mac (Leopard and Above)

Browser : Safari 5x & Firefox 3*

Java : Java 1.6Acrobat Reader : All version

• For iOS

o Browser : Safari 5x, Firefox 3*, Opera 36

Java : Java 1.6Acrobat Reader : All version

• For Android

o Browser : Firefox 3* & Chrome 4*

Java : Java 1.6
 Acrobat Reader : All version