Velocity@OCBCNISP

Quick Start Guide

Help and Support

Call OCBC NISP 1500-999 or HP 66-999 (#2 Business Banking Services)
Monday to Friday 08.00 – 19.00 (Jakarta Time)
Saturday 08.00 – 12.00 (Jakarta Time)

clientservices@ocbcnisp.com
Getting Started on Velocity@ocbcnisp

1. The new URL to log in to Velocity@ocbcnisp is

   https://newvelocity.ocbcnisp.com

   

   **Login to your Account**
   
   **Organisation ID**
   
   **User ID**
   
   **Password**

   **Log In Sequence**

   Enter your **Organisation ID, User ID and Password** (case sensitive) in the login box as indicated in the PIN/Password Mailer

   

   **Change Password**

   **CASECASE**
   
   **USER1**
   
   **Current Password**
   
   **New Password**
   
   **Confirm New Password**

   **Login** **Back**

   New users of Velocity@ocbcnisp need to change the given password

   - Enter your **Current Password** (as indicated in the PIN/Password Mailer)
   - Enter a **New Password**
   - To confirm, re-enter your new password in the **Confirm New Password** field
   - Click Login

   

   *Password must be 12-characters alphanumeric (at least one uppercase letter, one lowercase letter, and numbers). The password is case sensitive.*
Once you have successfully changed your password, the Velocity@ocbcnisp Homepage will be displayed.

### Viewing Account Balance

1. **Choose which account to be viewed from the Account Balance Snapshot**
2. **Click button to get the latest balance of each account**
3. The balance information will contain:
   a. Available Balance, effective balance that can be used by customer
   b. Ledger Balance, overall balance (including balance on hold)
The minimum specifications to use Velocity@ocbcnisp are:

- **For OS Windows (XP, 7 and 8)**
  - Browser : IE 10, Firefox 3*, Chrome 4*
  - Java : Java 1.6
  - Acrobat Reader : All version

- **For OS Mac (Leopard and Above)**
  - Browser : Safari 5x & Firefox 3*
  - Java : Java 1.6
  - Acrobat Reader : All version

- **For iOS**
  - Browser : Safari 5x, Firefox 3*, Opera 36
  - Java : Java 1.6
  - Acrobat Reader : All version

- **For Android**
  - Browser : Firefox 3* & Chrome 4*
  - Java : Java 1.6
  - Acrobat Reader : All version